#### Services Available

- WOFs
- LARGER range of Tyres at very competitive prices
- Computerised full 4 Wheel Alignment service
- Batteries- we have really good batteries...and better batteries
- Same day Vehicle Servicing
- Diagnostic scanning equipment- to help identify electrical faults
- Tractor servicing & repairs- we can come to you
- Light Engineering- ask us about trailer repairs, farm gates, farm equipment
- On-site (farm) engineering/ welding- to check & repair all your farm machinery, cowshed pipework and gates or modify your cowshed yards to improve cowflow.
- Automatic transmission servicing- prolongs the life of your transmission, saving you \$\$\$\$.
- Air conditioning checks & servicing by mobile specialist- to keep you cool in summer
- Pre-purchase inspections- to highlight any hidden surprises
- Vehicle inspection reports- to identify if any finance is owed on the vehicle
- Child car seat checks and installation including anchor bolts & tether straps- to keep your little ones safe in your vehicle

# **Our Promise**

If you want a workshop you can trust, the highest quality of repair on almost any vehicle, at a fair rate, your car repaired on time and service with a smile, then choose Pirongia Action Automotive.

Our motto- "We do it all".

# **Our Guarantee**

That we will contact you if more work than anticipated is required.

That we can pick up and drop off your car within a 10km radius.

If we get parts or tyres for a special price, we pass the savings on to you.

To let you know about upcoming future repairs that we come across while working on your car.

If it's not sorted and it's our fault we will fix it at our cost.

Our workmanship.



PIRONGIA ACTION AUTOMOTIVE

## "When Saint Nic works on Landrovers, all his Christmases come at once."

Issue **#9** 2012

Want to WIN \$100 off your next invoice? Check out our website and drop us an email at info@actionauto.co.nz with your name and "chance to win a \$100 credit".

Congratulations to Ian and Cathy Plowright for winning our \$100 Pirongia Action Automotive credit from issue 8.

PH 07 871 9091 WWW.ACTIONAUTO.CO.NZ

#### Message from the crew

We have another team member that has joined our ranks at the beginning of August- Nic McMonagle, Ash's big brother!! Nic is a qualified Landrover Specialist and is experienced on a wide variety of European vehicles. He has hit the ground running in the workshop...and also has had a baby- outside of the workshop! We would also like to congratulate our 'World Famous in Pirongia' Top Employee of the Month- Robert McWha, who featured in the Courier in August. Thanks again Robert for being such a wonderful member of our team. We would like to congratulate Luke Bryant, our Workshop Junior, who won a silver medal at the World Kick Boxing Champs in London. Our training must have been good for you Lukewax on, wax off!

Christmas is JUST AROUND THE CORNER so please make sure that you book your vehicles for WOFs and service work well in advance to avoid disappointment. Our workshop is entering the busiest time of the year, leading up to Christmas. Don't forget about checking your boat trailers, car trailers and caravans before summer hits us to make sure they have a current WOF. We are able to postdate a WOF up to 14 days if it hasn't quite expired so please don't leave it to the last day as we would hate to be in a position where we are unable to fix your vehicle if it needs repairs before the summer holidays.

We will be open on normal trading days during the Christmas/ New Year period. We wish you all a safe and festive Christmas Holiday.

#### Who's who at Pirongia Action Automotive







Sara Breyley James Hebbend Administration Manager Service Manager





Robert McWha Head technician Nic McMonagle Ashleigh McMonagle Luke Bryant L/R & European Apprentice Technician Workshop Junior Vehicle Technician



Pirongia Action Automotive is now an Official Agent of Land Rover Spares - for all your Landrover requirements.

### Hands Off the WOF

The government is reviewing the vehicle licensing system with the proposed options focused on extending the time between WoFs (warrant of fitness) and CoFs (certificate of fitness).

This REALLY concerns the team at Pirongia Action Automotive. We feel very strongly that vehicle and people safety are very much at risk if the WoF period is done annually instead of 6 monthly. We have done an audit of the last 1000 WoF checks through our workshop. 612 of the 1000 vehicles that have come through have initially failed. This could be due to simple things such as worn windscreen wipers, blown light bulbs or blocked windscreen washer jets which can be easily fixed during the WoF check and the car then passes its WoF. However some of the 612 failed vehicles have had more serious issues such as worn wheel bearings, steering and suspension joints or worn tyres and brakes. If these things are left for a further 6 months, what could have been preventative maintenance could result in real injuries from unsafe vehicles on the road or more expensive repairs being needed as the preventative maintenance might have turned into remedial repairs requiring more parts to be fitted.

The New Zealand fleet of vehicles is different to other developed countries, in that the average age of our vehicles is 13 years. This is significantly older than the other countries that the government has been comparing our WoF system with. Older vehicles with higher kms generally have more wear and tear issues. Two of the countries the government has been comparing us are looking at reducing their safety inspection interval more in line with our current system-Interesting!

We feel that the fleet of vehicles that are serviced by our team are of a high standard, and most clients feel it is important to keep their cars safe on the road by coming in for regular WoFs. However with 61% of the vehicles failing, what happens in an area that doesn't have a high standard of vehicles? There are a lot of people that are unaware of or don't care about the effectiveness of regular servicing and maintenance and how closely this relates to car safety.

When your car comes into Pirongia Action Automotive for a WoF we are ensuring that your car is safe to be on the road as well as making sure that all the key safety components are functioning properly. At this time we are also identifying potential wear that may have to be addressed in the future. We have often found that a good number of cars are overdue for a service when they come in for a WoF. Clients are made aware of any overdue services at this time. We are recommending to keep the WoF period at 6 monthly intervals, for regular safety checks on our clients vehicles. We want to keep our clients safe! If the Government doesn't listen to the majority of people- who want the system to remain unchanged and retain regular safety checks then we will be offering a 6 monthly safety check to make sure that our clients and their families are kept safe.

### Motoring Tip

Here's a way to save you some time this summer. Why wait up to an hour for an out-of-Pirongia Serviceman to jump start your car? If you are within 5kms of the workshop we can jump start your car for \$10...and be there usually within 10 minutes during business hours (8:00am-5.30pm Monday- Friday, excluding public holidays)

### For sale/Wanted to buy

Let us know if you have a vehicle for sale or you wish to purchase one. We have recently matched up several cars with new owners. We can also put your For Sale or Vehicle Wanted details on our notice board.

### Car Care Tip

Keep an eye on your tyre pressures over the summer to ensure safe and economic driving. PLEASE NOTE: At Pirongia Action Automotive, we check your tyre pressures at every WOF and every service but we do recommend you check your tyre pressures at least monthly. We are more than happy to check your tyre pressures for you.

Keep your windscreen washer bottle filled to keep the bugs off your windscreen. It is a good idea to put a good quality windscreen washer additive into your washer bottle to help clean your windscreen quicker.

**REMEMBER:** For ALL your tyre needs contact Pirongia Action Automotive

LARGER variety of new tyres, mags, puncture repairs, tubes and now full computerised 4 WHEEL ALIGNMENT service



**Safe Driving Tip** Have you checked your tyre pressures this month! We can show you how.

Issue #9



# Spring/Summer 2012