

## Our Promise

If you want a workshop you can trust, the highest quality of repair on almost any vehicle, at a fair rate, your car repaired on time and service with a smile, then choose Pirongia Action Automotive.

Our motto- "We do it all".

## Our Guarantee

That we will contact you if more work than anticipated is required.

That we can pick up and drop off your car within a 10km radius.

If we get parts or tyres for a special price, we pass the savings on to you.

To let you know about upcoming future repairs that we come across while working on your car.

If it's not sorted and it's our fault we will fix it at our cost.

Our workmanship.

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# PIRONGIA ACTION AUTOMOTIVE



## Issue #12 2014

Want to WIN \$100 off your next invoice? Check out our website and drop us an email at [info@actionauto.co.nz](mailto:info@actionauto.co.nz) with your name and "a chance to win a \$100 credit".

Congratulations to Mark and Michelle Gilbert who won the \$100 Pirongia Action Automotive voucher from our last newsletter.

PH 07 871 9091 WWW.ACTIONAUTO.CO.NZ



## Message from the crew

We are well into 2014 now and the team is humming along with both vehicle and on site farm machinery work. The highlight for the beginning of the year (especially for Sara!) is the new office extension- thanks Paul Henderson and Kevin Gawne. We now have a lot more space, it's light and bright, we have an extra desk area and we are developing a waiting area for clients. You can enter the office area via the new sliding door instead of having to come through the workshop. We are enjoying showing off this area to our clients. In this newsletter issue we talk about Automotive Solutions, a group we have joined, the new WOF system and our car care tips plus the usual bits and blurbs.

We are now on FACEBOOK- check it out and like us!



## Who's who at Pirongia Action Automotive



Grant & Colette Burr  
Business Directors



Sara Breyley  
Administration Manager



Jason Karauti  
Service Manager/  
Technician



Nic McMonagle  
L/R & European  
Vehicle Technician



Ashleigh McMonagle  
Apprentice Technician

## Automotive Solutions- We've joined them

We are now official members of Automotive Solutions. This is a network of professional automotive repairers around New Zealand that are dedicated to excellent standards of workmanship and service.

As a client you can be assured that if you breakdown while travelling around New Zealand we will be able to send you to the nearest Automotive Solutions workshop where you will receive the same standard of customer service and workmanship as you do here.

Another situation is if you have family members working or studying away from home we can find out where the nearest Automotive Solutions workshop is so that you have peace of mind that their vehicle is maintained by a quality repairer.

We have a handy card that you can keep in the glove box if you are travelling around New Zealand, with contact names and numbers of nationwide Automotive Solution members. We have already recommended a client use an Auckland Automotive Solutions workshop to check over a car before it was purchased.

## WOF Update Review

Stage One of the WOF update review started in January 2014. This means that some of the vehicles that got a WOF in January onwards were given a 12 month WOF.

We understand that many clients would still like a "Safety Check" at the 6 month period to make sure their vehicle is still safe to be on the road. We will give the vehicle the same check as if we were doing a full WOF inspection. This includes evaluating lights, steering, suspension, brakes, tyres and seat belts.

We will also identify any potential wear or maintenance that may have to be addressed before the next WOF. This will help to keep your vehicle safe for you and your family during the next 6 months.

Each month we are identifying which vehicles fall into the 12 month WOF category and we are putting them into our system. From June onwards, each month, we will be sending out a letter to clients that are affected by the 12 month WOF, letting them know the 6 month Safety Check option is available.

## Services Available

- WOFs
- LARGER range of Tyres at very competitive prices
- Computerised full 4 Wheel Alignment service
- Batteries- we have really good batteries...and better batteries
- Same day Vehicle Servicing
- Diagnostic scanning equipment- to help identify electrical faults
- Tractor servicing & repairs- we can come to you
- Light Engineering- ask us about trailer repairs, farm gates, farm equipment
- On-site (farm) engineering/ welding- to check & repair all your farm machinery, cowshed pipework and gates or modify your cowshed yards to improve cowflow.
- Automatic transmission servicing- prolongs the life of your transmission, saving you \$\$\$\$.
- Air conditioning checks & servicing by mobile specialist- to keep you cool in summer
- Pre-purchase inspections- to highlight any hidden surprises
- Vehicle inspection reports- to identify if any finance is owed on the vehicle
- Child car seat checks and installation including anchor bolts & tether straps- to keep your little ones safe in your vehicle

## For sale/Wanted to buy

Let us know if you have a vehicle for sale or you wish to purchase one. We have recently matched up several cars with new owners. We can also put your For Sale or Vehicle Wanted details on our notice board.

**REMEMBER:** For ALL your tyre needs contact Pirongia Action Automotive

**LARGER** variety of new tyres, mags, puncture repairs, tubes and now full computerised **4 WHEEL ALIGNMENT** service



## CAR CARE TIP

Fluids- make sure they are all topped up. That is:- Oil, coolant fluid in the radiator, brake fluid, clutch fluid, power steering fluid and window Washer fluid. If you are not sure please come to see us at Pirongia Action Automotive.



Pirongia Action Automotive is now an Official Agent of Land Rover Spares - for all your Landrover requirements.

## 'Did you know' Tip

Did you know that if you have a new or near new car you might be able to have it serviced and repaired at our workshop. As long as we follow the servicing guidelines for the vehicle you can still enjoy the local Pirongia Action Automotive customer service. However please check first with your vehicle's warranty conditions, if it is still under warranty. You will have to obtain confirmation of this from your vehicle dealership.